

HELPFUL INFORMATION

FOR A SAFE EXPERIENCE



We have taken every precaution to make your visit to the Bradley Symphony Center as safe as possible. Below is an abbreviated list of how we are working to ensure our patrons, musicians, and staff have a healthy experience.

For a complete list of details and FAQs for the 2020.21 Reimagined Season, please visit mso.org/all-access

MSO POLICIES

- Everyone at the Bradley Symphony Center will be required to wear face masks that fully cover their nose and mouth at all times.
- Patrons should maintain physical distancing of at least six feet between themselves and others from outside of their household.
- We ask that you please stay home if you, or anyone you have interacted with, have any symptoms associated with COVID-19. Contact the MSO Ticket Office to review your ticketing options.

FACILITY CLEANING & VENTILATION

- Multiple hand sanitizer stations will be placed throughout the facility.
- High-contact surfaces are sanitized before, during, and after each performance.
- Deep-cleaning will be conducted after each performance.
- The Bradley Symphony Center is equipped with new state-of-the-art HVAC systems that exceed all federal, state, and local guidelines.
- Fresh air intake has been maximized.

FACILITY NAVIGATION & AMENITIES

- Extensive signage will help guide patrons through the building in a healthy and safe manner.
- Entrances and departures of patrons will be staggered to minimize close interactions.
- Restrooms are equipped with touchless faucets, soap dispensers, and toilet flushers.
- Restricted capacity in elevators will be enforced to maximize social distancing.

NAVIGATION & SEATING

- Concert hall seating capacity will be reduced, adhering to the most current state and local guidelines on health and safety.
- Socially distanced, assigned seating has been configured to place patrons at least six feet apart.
- No one will be seated immediately on the aisles to reduce walk-by contact with other patrons.
- Patrons will be seated in groups of 1-4 depending on household size.
- Late seating will not be available.
- There will be no intermission.

BOX OFFICE & TICKETING

- Tickets to in-person concerts will not be available for walk-up sales or single ticket purchase at the Bradley Symphony Center.
- Mobile ticketing is available for contactless scanning. Printed tickets will also be scanned in a touchless manner.

FOOD & BEVERAGE

- Resonance Food Co. will offer limited beverage service adhering to state and local guidelines.
- Cashless payment options will be available.
- Face masks must be worn unless patron is actively consuming food or drink.
- For your virtual livestreaming experience, Resonance Food Co. will offer curbside concert meals to take home, with thematically paired options for each concert. Visit mso.org/resonance for details & to place your order.

PARKING

- Patrons attending our in-person concerts will be treated to **FREE parking** in the surface lot adjacent to the Bradley Symphony Center.
- Located on the corner of 2nd Street and W. Wells Street, this newly refurbished lot is conveniently located just a few steps away from the main entrance to the Bradley Symphony Center.

mso.org/all-access | 414.291.7605 | tickets@mso.org



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